

Privacy Policy

Crane Operator Training BC

Effective Date: 01-01-2026

Crane Operator Training BC (“we,” “us,” or “our”) is committed to protecting your privacy and safeguarding your personal information. This Privacy Policy explains how we collect, use, disclose, and protect personal information in accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA) and applicable British Columbia privacy laws.

1. Information We Collect

We may collect personal information when you register for a course or certification, contact us through our website, request information, complete assessments, or subscribe to communications.

Personal information may include: Name Email address Phone number Company or employer name Billing and payment information Training history, certifications, and assessment records Any other information you voluntarily provide

2. How We Use Your Information

We use personal information to deliver training and certifications, communicate course details, process payments, maintain records, comply with regulatory requirements, improve services, and send marketing communications (with opt-out options).

3. Consent

By providing personal information, you consent to its collection, use, and disclosure as described in this policy. You may withdraw consent at any time, subject to legal or contractual restrictions.

4. Disclosure of Information

We do not sell or trade personal information. Information may be disclosed to instructors, regulatory bodies, service providers, or when required by law. All third parties must protect your information.

5. Storage and Protection of Information

We use reasonable safeguards to protect personal information and retain it only as long as required for legal, regulatory, and business purposes.

6. Access and Accuracy

You may request access to or correction of your personal information by contacting us.

7. Cookies and Website Analytics

Our website may use cookies or analytics tools to improve performance and user experience. Cookies can be disabled through browser settings.

8. Third-Party Links

We are not responsible for the privacy practices of third-party websites linked on our site.

9. Changes to This Privacy Policy

We may update this policy periodically. Updates will be posted with a revised effective date.